

Cardholder Job Aid to Manage Card Account

March 2011



Manage Card Account

- **Cardholders are able manage their card account(s) via CitiManager, this document outlines cardholder account management including:**
 - **Account Summary**
 - **Account Information**
 - **Unbilled Transactions**
 - **View, Print, & Download Statements**
 - **Making Payments**
 - **Scheduling Payments**
 - **View/Delete Payments**

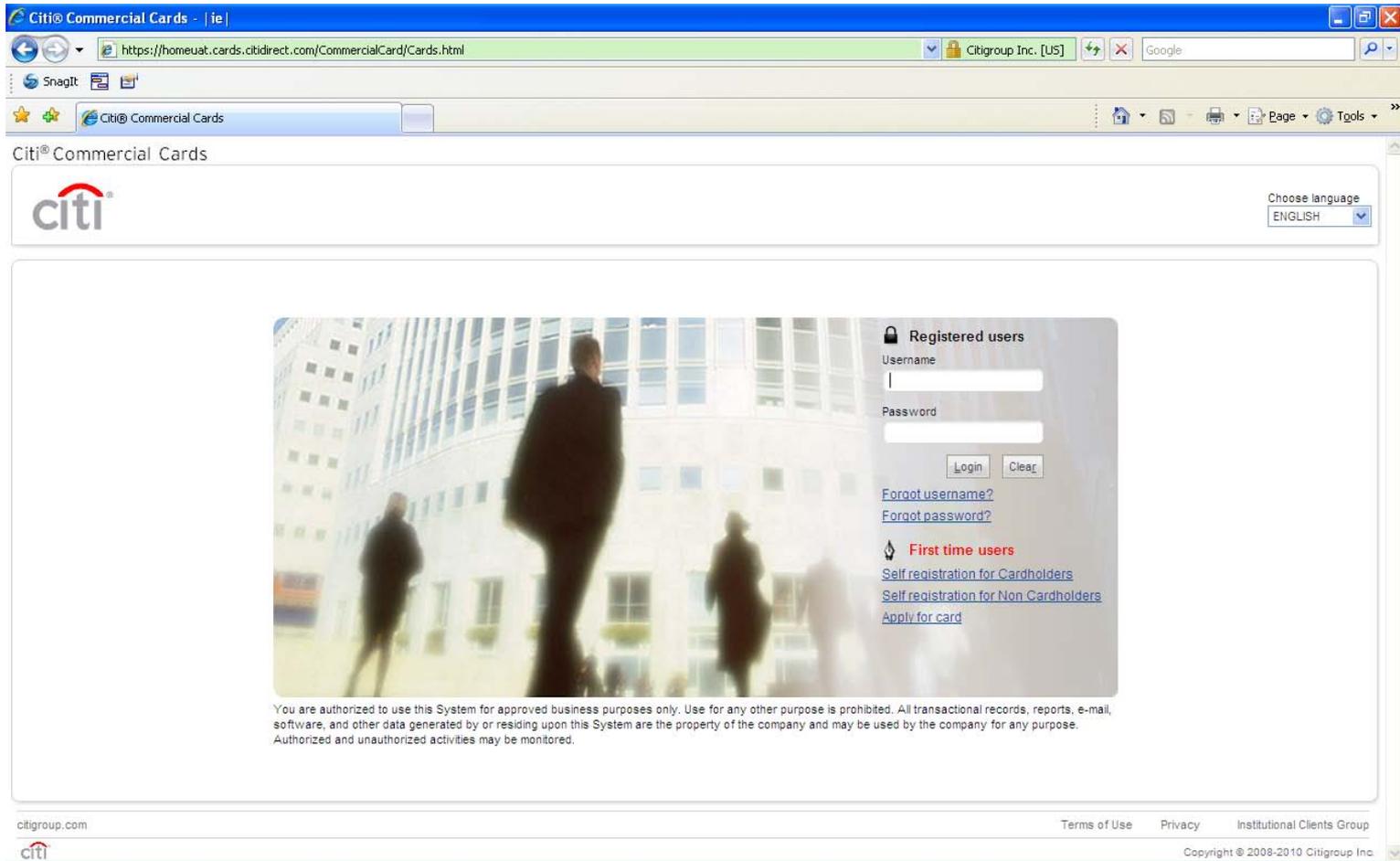
Note:

1) **Slides #1-11** apply to Cardholders who do **not** have log-in credentials to CitiManager; users must create log in credentials prior to accessing their account information.

Or

2) If cardholder has log-in credentials, skip to **Slide # 12** to access card account management capabilities.

CITIMANAGER SECURE HOME PAGE: [HOME.CARDS.CITIDIRECT.COM](https://homeuat.cards.citidirect.com)



Cardholder Registration

Citi® Commercial Cards - | ie |

https://homeuat.cards.citidirect.com/CommercialCard/Cards.html

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Enter the card account information exactly as it appears on the card account statement.

Citi® Commercial Cards

Self registration for Cardholders

Enter details for self registration. The fields marked with asterisk (*) are mandatory to proceed.

Card Details

* Card number	* Account name
<input type="text" value="4614220019282957"/>	<input type="text" value="Erica Graham Test"/>

00192532xxxxxxxxx rom your card with no spaces or dashes. Enter the name that appears on your card. Please note that this must be entered exactly as it appears on your card.

Contact details

* Address line 1	Address line 2	* Town / City
<input type="text" value="701 E 60th St N"/>	<input type="text" value="MC 3130"/>	<input type="text" value="Sioux Falls"/>
* Country	* State/Province	* Zip/Postal code [XXXXX-XXXX]
<input type="text" value="UNITED STATES OF AMERICA"/>	<input type="text" value="SD"/>	<input type="text" value="57104"/> - <input type="text" value="0432"/>

Enter your billing address for your card.

[Continue](#) [Cancel](#) [Clear](#)

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Cardholder Registration

Citi® Commercial Cards

Sign on details

Enter details for sign on. The fields marked with asterisk (*) are mandatory to proceed.

* Username
SteelerGirl

* Password
.....

* Confirm password
.....

* Helpdesk verification question
Password

* Helpdesk verification answer
Verification Answer

Continue Cancel Clear

Cardholder is prompted to create log in credentials to log in to CitiManager secure to access card account management features.

- 1 Create username
- 2 Create Password
- 3 Enter HelpDesk Verification Answer

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Cardholder Registration

The screenshot shows a web browser window with the URL `https://homeuat.cards.citidirect.com/CommercialCard/Cards.html`. The page title is "Citi® Commercial Cards". Below the Citi logo, there is a "Recap" section with a red arrow icon and the text "Confirm the details that you entered." The recap lists the following information:

- Username: SteelerGirl
- Card number: XXXXXXXXXXX282957
- Account name: ERICA GRAHAM TEST

Below this is a "Contact details" section with the following information:

Address line 1	Country
701 E 80TH ST N	UNITED STATES OF AMERICA
Address line 2	State/Province
MC 3110	SD
Town / City	Zip/Postal code
SIOUX FALLS	57104-0432

At the bottom of the recap section are two red buttons: "Confirm" and "Cancel".

A yellow callout box on the right side of the page contains the text: "Confirm the newly created log-in credentials and select the 'confirm' link."

The footer of the page includes the Citi logo, the URL `citigroup.com`, and links for "Terms of Use", "Privacy", and "Institutional Clients Group". The copyright notice is "Copyright © 2008-2010 Citigroup Inc."

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https://homeuat.cards.citidirect.com/CommercialCard/Cards.html

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Confirmation message

 Confirmation of self-registration

The account with username 'SteelerGirl' has been signed up successfully.

[OK](#)

Select the 'ok' link to confirm self-registration.

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CITIMANAGER SECURE HOME PAGE: [HOME.CARDS.CITIDIRECT.COM](https://homeuat.cards.citidirect.com)

Citi® Commercial Cards

Choose language
ENGLISH

Registered users

Username
SteelerGirl

Password

Login Clear

[Forgot username?](#)
[Forgot password?](#)

First time users

[Self registration for Cardholders](#)
[Self registration for Non Cardholders](#)
[Apply for card](#)

Log in to CitiManager secure with the newly created log-in credentials

You are authorized to use this System for approved business purposes only. Use for any other purpose is prohibited. All transactional records, reports, e-mail, software, and other data generated by or residing upon this System are the property of the company and may be used by the company for any purpose. Authorized and unauthorized activities may be monitored.

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Cardholder Registration

The screenshot shows a web browser window with the URL <https://homeuat.cards.citidirect.com/CommercialCard/Cards.html>. The page title is "Citi® Commercial Cards". The Citi logo is displayed at the top. Below the logo, there is a heading "Select challenge questions and set answers." followed by three challenge questions, each with a dropdown menu and an associated answer field.

Challenge Question 1
What is your mother's middle name?

Answer 1
Challenge Question Answer # 1

Challenge Question 2
In which city were you born?

Answer 2
Challenge Question Answer # 2

Challenge Question 3
What was the name of your first pet?

Challenge Question Answer # 3

At the bottom of the form, there are three buttons: Save, Cancel, and Clear.

Instructions: Select three (3) challenge questions & provide correct answers. To log-in going forward, user is prompted to enter log-in credentials and to respond to randomly selected challenge question in order to successfully log into CitiManager secure to access card account.

Page footer includes: citigroup.com, Terms of Use, Privacy, Institutional Clients Group, and Copyright © 2008-2010 Citigroup Inc.

My Card Account

Citi® Commercial Cards

Welcome! **ERICA GRAHAM TEST** Logout 03/17/2011 For assistance please contact Citi Customer Services

DODTESTCSA - US

[Home](#) [My Card Account](#) [Statement](#) [Payment](#) [My Profile](#) [Resources](#)

HI ERICA GRAHAM TEST! Username: **steelergirl**

This is your Citi Commercial Cards home page where you can view your account statements and payment details.

Messages
No messages are available.

Quick Links

- Manage Alerts
- Update User Profile
- Link another card account

Overview Of My Card Accounts

Card Number	Bill Type	Account Type	Billing Currency	Last Statement Amount	Payment Due Date	Current Balance
XXXXXXXXXX282957	Individual	CSA	USD	0.00	NA	0.00

[View Statement](#) [View Unbilled Transactions](#) [View Payment History](#)

What's New?

- WHAT'S NEW IN CITIMANAGER

Card account information can be accessed by selecting the applicable link on the CitiManager home/summary page or by selecting the 'My Card Account' tab

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My Card Account

Card Statements and Payments - | ie |

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Card Statements and Payments

Citi® Commercial Cards

Welcome! **ERICA GRAHAM TEST** Logout 03/17/2011

For assistance please contact Citi Customer Services

DODTESTCSA - US

Home **My Card Account** Statement Payment My Profile Resources

Select a Card : XXXXXXXXXXXX282957

Account Info **Account Summary** Unbilled Transactions Statement Make Payments Payment History

View/Delete Payments Go Paperless Request Refund Residual balance calculation Residual History Refund History

View summary of the selected account.

Overview Of Card Accounts

Card number	Card name	Remaining available	Current balance
XXXXXXXXXX282957	ERICA GRAHAM TEST	\$ 1.00	\$ 0.00

Unbilled transaction

Total debits	Total credits	TOTAL
\$ 0.00	\$ 0.00	\$ 0.00

Unbilled transactions reports any account activity since your last statement. This is posted on a daily basis. The last activity for your account was posted on Not available.

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The System default is the Account Summary screen –displayed items include Current balance, remaining available, Unbilled transaction amount(s) , and Last Statement information and Unbilled Transactions

Log-In for cardholders with log-in credentials

Enter username
&
password

Citi® Commercial Cards

Choose language
ENGLISH

Registered users

Username
Steelergirl

Password
.....

Login Clear

[Forgot username](#) Login

[Forgot password?](#)

First time users

[Self registration for Cardholders](#)

[Self registration for Non Cardholders](#)

[Apply for card](#)

You are authorized to use this System for approved business purposes only. Use for any other purpose is prohibited. All transactional records, reports, e-mail, software, and other data generated by or residing upon this System are the property of the company and may be used by the company for any purpose. Authorized and unauthorized activities may be monitored.

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Cardholder Log-In

The screenshot shows a web browser window with the following details:

- Browser Title:** Citi® Commercial Cards - | ie |
- Address Bar:** https://homeuat.cards.citidirect.com/CommercialCard/Cards.html
- Page Content:**
 - Citi® Commercial Cards
 - Citi logo
 - Information icon: Answer the challenge question to continue.
 - Challenge question: What was the name of your first pet?
 - Input field: Contains six dots and a cursor.
 - Buttons: Continue (with right arrow) and Cancel (with left arrow).
- Callout Box:** A yellow box with the text: "Provide correct response to randomly selected Challenge Question".
- Page Footer:** citigroup.com, Terms of Use, Privacy, Institutional Clients Group, Copyright © 2008-2010 Citigroup Inc.

Manage Card Account

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Welcome! **ERICA GRAHAM TEST** Logout 03/17/2011

For assistance please contact Citi Customer Services

DODTESTCSA - US

Home **My Card Account** Statement Payment My Profile Resources

Select a Card : XXXXXXXXXXXX282957

Account Info Account Summary Unbilled Transactions Statement Make Payments Payment History

View/Delete Payments Go Paperless Request Refund Residual balance calculation Residual History Refund History

View account information.

Card Details

Card number	Card name
XXXXXXXXXXXX282957	ERICA GRAHAM TEST

[Link another card account](#) [Unlink current card account](#)

Alternate Users

There are no Alternate Users available

[Assign](#) [Unassign](#)

To link another card account, click the **'link another card account'** link. Cardholders can link accounts & access account management functions via single log in.

To unlink a card account, select the **'unlink current card account'** link. Once this feature is selected, cardholder will no longer be able to view the account information for the unlinked account.

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My Card Account

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Welcome! **ERICA GRAHAM TEST** Logout 03/17/2011

For assistance please contact Citi Customer Services

DODTESTCSA - US

Home **My Card Account** Statement Payment My Profile Resources

Select a Card : XXXXXXXXXXXX282957

Account Info **Account Summary** Unbilled Transactions Statement Make Payments Payment History

View/Delete Payments Go Paperless Request Refund Residual balance calculation Residual History Refund History

View summary of the selected account.

Overview Of Card Accounts

Card number	Card name	Remaining available	Current balance
XXXXXXXXXX282957	ERICA GRAHAM TEST	\$ 1.00	\$ 0.00

Unbilled transaction

Total debits	Total credits	TOTAL
\$ 0.00	\$ 0.00	\$ 0.00

Unbilled transactions reports any account activity since your last statement. This is posted on a daily basis. The last activity for your account was posted on Not available.

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The System default is the Account Summary screen –displayed items include Current balance, remaining available, Unbilled transaction amount(s) , and Last Statement information and Unbilled Transactions

Account Summary

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Welcome! **ERICA GRAHAM TEST** Logout 03/18/2011

For assistance please contact Citi Customer Services

DODTESTCSA - US

Home **My Card Account** Statement Payment My Profile Resources

Select a Card : XXXXXXXXXXXX282957

Account Info **Account Summary** Unbilled Transactions Statement Make Payments Payment History

View/Delete Payments Go Paperless Request Refund Residual balance calculation Residual History Refund History

View summary of the selected account.

Card number XXXXXXXXXXXX282957	Card name ERICA GRAHAM TEST	Remaining available \$ 1.00	Current balance \$ 0.00
-----------------------------------	--------------------------------	--------------------------------	----------------------------

Unbilled transaction

Total debits \$ 0.00	Total credits \$ 0.00	TOTAL \$ 0.00
-------------------------	--------------------------	------------------

Unbilled transactions reports any account activity since your last statement. This is posted on a daily basis. The last activity for your account was posted on Not available.

[Make Payment](#) [View Current Statement](#)

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To access card account statements, select the 'View Current Statement' link or 'Statement' tab.

Print Statement

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Card Statements and Payments

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Logout 17/03/2011

For assistance please contact Citi Customer Services

Home **Manage Card Accounts** Manage User Access Manage Card Program Resources My Profile

Card Accounts : exp_card

Account Summary **Statement** Unbilled Transactions

View, print and download your account statement.

Card Details

Card number XXXXXXXXXX003284 Payments received NZD 0.0000	Card name Sammy Cardholder Payment Due Date 22/02/2011	Previous balance NZD 0.0000 Reference Number	Balance due NZD 15.0000	New transactions NZD 15.0000
--	---	--	----------------------------	---------------------------------

Statement date 2011 FEBRUARY Statement start date : 21/01/2011 Statement ending date : 20/02/2011

Print Download

No.	Transaction date	Posting date	Reference	Transaction detail	Transaction amount	Transaction currency	Exchange rate	Card/Posting amount	Debit/Credit
1	19/02/2011	19/02/2011	1050000011420	ANNUAL MEMBERSHIP FEE	15.0000	NZD		15.0000	DR

Back

To print the information exactly as it appears on the screen, select the 'Print' link

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Print Statement

The screenshot shows a web browser window with the address bar displaying `https://homeuat.cards.citidirect.com/CommercialCard/Cards.html`. The page title is "Card Statements and Payments - | ie |". The browser's address bar shows "Citigroup Inc. [US]" and a search bar with "Google". The browser's toolbar includes "SnagIt", "Card Statements and Payments", and navigation icons. The page content features the Citigroup logo and a navigation bar with "Print" and "Cancel" links. A yellow callout box with the text "Select the 'Print' link to print screen." is overlaid on the page. The page content includes the following information:

Statement date
2011 FEBRUARY

Card number
XXXXXXXXXX003284

Card name
Sammy Cardholder

Statement start date: 21/01/2011 Statement ending date: 20/02/2011

Previous balance: NZD 0.0000 Balance due: NZD 15.0000 New transactions: NZD 15.0000

Payments received: NZD 0.0000 Payment Due Date: 22/02/2011 Reference Number

No.	Transaction date	Posting date	Reference	Transaction detail	Transaction amount	Transaction currency	Exchange rate	Card/Posting amount	Debit/Credit
1	19/02/2011	19/02/2011	1050000011420	ANNUAL MEMBERSHIP FEE	15.0000	NZD		15.0000	DR

Download Statement

Card Statements and Payments - | ie |

https://homeuat.cards.citidirect.com/CommercialCard/Cards.html

Citigroup Inc. [US]

Google

SnagIt

Card Statements and Payments

Citi® Commercial Cards

Welcome! **suresh kanth** Logout 17/03/2011

For assistance please contact Citi Customer Services

863_NZL_NZD_CAFE_VISA_IB - NZ

Home **Manage Card Accounts** Manage User Access Manage Card Program Resources My Profile

Card Accounts : exp_card

Account Summary **Statement** Unbilled Transactions

View, print and download your account statement.

Card Details

Card number XXXXXXXXXX003284	Card name KYLE MILLS	Previous balance NZD 0.0000	Balance due NZD 15.0000	New transactions NZD 15.0000
Payments received NZD 0.0000	Payment Due Date 22/02/2011	Reference Number		

Statement date 2011 FEBRUARY Statement start date : 21/01/2011 Statement ending date : 20/02/2011

Print Download

No.	Transaction date	Posting date	Reference	Transaction detail	Transaction amount	Transaction currency	Exchange rate	Card/Posting amount	Debit/Credit
1	19/02/2011	19/02/2011	1050000011420	ANNUAL MEMBERSHIP FEE	15.0000	NZD		15.0000	DR

Back

To download the statement, select the 'Download' link

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Download Statement

The screenshot shows a web browser window with the URL <https://homeuat.cards.citidirect.com/CommercialCard/Cards.html>. The page title is "Card Statements and Payments - | ie |". The user is logged in as "suresh kanth" on 17/03/2011. The page displays the Citi logo and navigation links: Home, **Manage Card Accounts**, Manage User Access, Manage Card Program, Resources, and My Profile. The current account is "exp_card". The "Statement" tab is selected, and the user is prompted to "Please select a download format for your account statement." The available formats are CSV, Excel, and PDF. A link to "Download latest version of Acrobat reader" is provided. The "Download" and "Cancel" buttons are visible. A yellow callout box highlights the instruction: "Select the format to download the statement by highlighting the appropriate radio button and select 'Download'." The footer includes "citigroup.com", "Terms of Use", "Privacy", "Institutional Clients Group", and "Copyright © 2008-2010 Citigroup Inc."

Card Statements and Payments - | ie |

<https://homeuat.cards.citidirect.com/CommercialCard/Cards.html> Citigroup Inc. [US] Google

Card Statements and Payments

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Welcome! **suresh kanth** Logout 17/03/2011 For assistance please contact Citi Customer Services

863_NZL_NZD_CAFE_VISA_IB - NZ

Home **Manage Card Accounts** Manage User Access Manage Card Program Resources My Profile

Card Accounts : exp_card

Account Summary **Statement** Unbilled Transactions

Please select a download format for your account statement.

CSV

Excel

PDF

[Download latest version of Acrobat reader](#)

[Download](#) [Cancel](#)

Select the format to download the statement by highlighting the appropriate radio button and select 'Download'.

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Download Statement

Card Statements and Payments - | ie |

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Welcome! **suresh kanth** Logout 17/03/2011

For assistance please contact Citi Customer Services

863_NZL_NZD_CAFE_VISA_IB - NZ

Home **Manage Card Accounts** Manage User Access Manage Card Program Resources My Profile

Card Accounts : exp_card

Account Summary **Statement** Unbilled Transactions

Your file is ready for download.

CSV

Excel

PDF

>> [Download latest version of Acrobat reader](#)

>> **Download** >> **Cancel**

If your download does not start automatically, please click >> [here](#)

Select the 'here' link if download does not occur automatically.

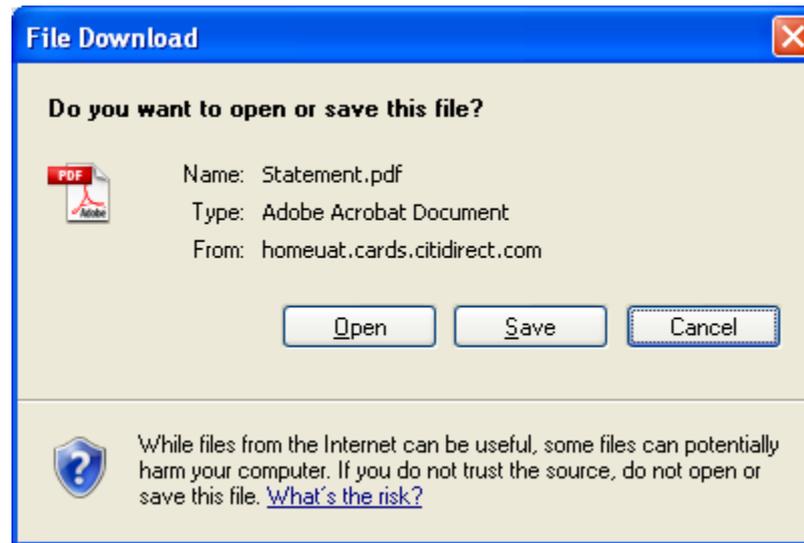
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Download Statement

Select **'Open'** to view the statement download



Download Statement

STATEMENT OF ACCOUNT

STATEMENT DATE: 20/02/2011
STATEMENT PERIOD: 21/01/2011 - 20/02/2011
ACCOUNT NUMBER: XXXX-XXXX-XX00-3284

Citibank® Commercial Cards

Sammy Cardholder
2300 Jackson Street
Sunnyville, FL 12345

ACCOUNT STATUS
Please pay the full statement balance by the payment due date. Thank you.

CITIBANK® COMMERCIAL CARD ACCOUNT STATEMENT SUMMARY (NZD)

Credit Limit	Available Credit	Cash Limit	Payment Due Date
6,541.0000	6,526.0000	4,545.0000	22/02/2011

Previous Balance	Payments Received	New Transactions	Balance Due
0.0000	0.0000	15.0000	15.0000

MESSAGE
Register now to view your statements online at <https://home.cards.citidirect.com/CommercialCard/Cards.html>

Example of downloaded statement.

Download Statement

Statement[1].pdf - Adobe Reader

File Edit View Document Tools Window Help

1 / 2 133% Find

Sammy Cardholder
2300 Jackson Street
Sunnyville, FL 12345

you.

Scroll down to view the entire statement.

CITIBANK® COMMERCIAL CARD ACCOUNT STATEMENT SUMMARY (NZD)

Credit Limit	Available Credit	Cash Limit	Payment Due Date
6,541.0000	6,526.0000	4,545.0000	22/02/2011

Previous Balance	Payments Received	New Transactions	Balance Due
0.0000	0.0000	15.0000	15.0000

MESSAGE
Register now to view your statements online at <https://home.cards.citidirect.com/CommercialCard/Cards.html>

TRANSACTION DETAILS (NZD)

Transaction Date	Reference	Transaction Detail	Transaction Amount	Billing Amount (NZD)
		Previous Balance		0.0000
19/02/2011	1050000011420	*ANNUAL MEMBERSHIP FEE	NZD 15.0000	15.0000
		Closing Balance		15.0000

Download Statement

The screenshot shows the Citi Commercial Cards website interface. At the top, the browser address bar displays the URL <https://homeuat.cards.citidirect.com/CommercialCard/Cards.html>. The page header includes the Citi logo, a welcome message for 'ERICA GRAHAM TEST', and a navigation menu with options like 'Home', 'My Card Account', 'Statement', 'Payment', 'My Profile', and 'Resources'. Below the navigation, there is a 'Select a Card' dropdown menu and a series of tabs for account management: 'Account Info', 'Account Summary', 'Unbilled Transactions', 'Statement', 'Make Payments', 'Payment History', 'View/Delete Payments', 'Go Paperless', 'Request Refund', 'Residual balance calculation', 'Residual History', and 'Refund History'. The main content area is titled 'Enter new card details. The fields marked with asterisk (*) are mandatory to proceed.' and contains two sections: 'Card Details' and 'Contact details'. The 'Card Details' section has two mandatory fields: '* Card number' and '* Account name'. The 'Contact details' section has six mandatory fields: '* Address line 1', 'Address line 2', '* Town / City', '* Country', '* State/Province', and '* Zip/Postal code'. A yellow callout box on the right side of the page contains the text: 'To successfully link an additional card account, enter the card account information exactly as it appears on the card account statement.'

Make Payments

Card Statements and Payments - | ie |

https://homeuat.cards.citidirect.com/CommercialCard/Cards.html

Card Statements and Payments

Citi® Commercial Cards

Welcome! ERICA GRAHAM TEST Logout 03/18/2011

For assistance please contact Citi Customer Services

Home My Card Account Statement **Payment** My Profile Resources

Select a Card : XXXXXXXXXXXX282957

Account Info Account Summary Unbilled Transactions Statement **Make Payments** Payment History

View/Delete Payments Go Paperless Request Refund Residual balance calculation Residual History Refund History

i Add an account. The fields marked with asterisk (*) are mandatory to proceed.

No.	Bank routing code	Pay from account	Account type	Bank name
>> Delete			* Account type Checking account	
			* Bank routing code 054001204	
			* Pay from account 001925624100	Bank name Best Bank, Inc.

Please select a payment amount

Total amount due \$0.00

Minimum amount due \$0.00

* Enter amount 50.00

>> Pay >> Cancel

* Account type
Checking account

* Bank routing code
054001204

* Pay from account
001925624100

Bank name
Best Bank, Inc.

>> Add

Payments can be scheduled from a checking or savings account. Bank routing code* & Bank account number must be provided and added to the pay from account information text fields.

* System will verify information

Please enter your payment amount in the field provided and then click the Pay button to schedule your payment. If we receive your request to make a payment online by 4:00 p.m. Eastern Time (ET), on a bank business day, your payment will post to your Citibank Card account on this day. If we receive your request to make a payment online after 4:00 p.m. Eastern Time (ET), your payment will post the next business day. Business days are Monday through Friday, excluding Federal holidays. If paying from a Savings account and/or Credit Union, please ensure your financial institution supports automated payments.

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Make Payments

Citi® Commercial Cards

Welcome! **ERICA GRAHAM TEST** Logout 03/18/2011 For assistance please contact Citi Customer Services

Home My Card Account Statement **Payment** My Profile Resources

Select a Card : XXXXXXXXXXXX282957

Account Info Account Summary Unbilled Transactions Statement **Make Payments** Payment History

View/Delete Payments Go Paperless Request Refund Residual balance calculation Residual History Refund History

i Make a payment. The fields marked with asterisk (*) are mandatory to proceed.

No.	Bank routing code	Pay from account	Account type	Bank name
1	054001204	XXXXXXXX624100	Checking account	Best Bank, Inc.

[Delete](#)

Please select a payment amount

Total amount due \$0.00

Minimum amount due \$0.00

Enter amount

[Pay](#) [Cancel](#)

* Account type
--Select--

* Bank routing code

* Pay from account

Bank name

[Add](#)

Please enter your payment amount in the field provided and then click the Pay button to schedule your payment. If we receive your request to make a payment online by 4:00 p.m. Eastern Time (ET), on a bank business day, your payment will post to your Citibank Card account on this day. If we receive your request to make a payment online after 4:00 p.m. Eastern Time (ET), your payment will post the next business day. Business days are Monday through Friday, excluding Federal holidays.

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To schedule a payment, bank account information must be provided and stored in the system. Select the payment amount option and then select the **'Pay'** link.

View/Delete Payments

The screenshot shows a web browser window with the URL `https://homeuat.cards.citidirect.com/CommercialCard/Cards.html`. The page title is "Card Statements and Payments - | ie |". The browser's address bar shows the URL and the site name "Citigroup Inc. [US]". The page content includes the Citi logo, a welcome message for "ERICA GRAHAM TEST" with a "Logout" link and the date "03/18/2011". A red message says "For assistance please contact Citi Customer Services". The navigation menu includes "Home", "My Card Account", "Statement", "Payment", "My Profile", and "Resources". A "Select a Card" dropdown shows "XXXXXXXXXX282957". Below this are several tabs: "Account Info", "Account Summary", "Unbilled Transactions", "Statement", "Make Payments", "Payment History", "View/Delete Payments", "Go Paperless", "Request Refund", "Residual balance calculation", "Residual History", and "Refund History". The "View/Delete Payments" section has an information icon and the text "View and delete payments." Below this is a "Parameters" section with four rows of dropdown menus. Each row has a dropdown menu on the left and an "equals" dropdown on the right. A red "Search" button is located below the parameters. A yellow callout box contains the text: "To view or delete payments, select the 'View/Delete' link and per the search parameters, search for the applicable payment." The footer includes "citigroup.com", "Terms of Use", "Privacy", "Institutional Clients Group", and "Copyright © 2008-2010 Citigroup Inc."

The image shows the Citi logo, which consists of the word "Citi" in a grey, lowercase, sans-serif font. A thick red arc is positioned above the letters "i" and "t", spanning across them. The entire logo is centered on a white background.

Citi