

U.S. GOVERNMENT RENTAL CAR PROGRAM

Overview

The U.S. Government Rental Car program offers reduced rates and special benefits when renting cars, passenger vans, or small pick-up trucks through a variety of approved rental car companies. The program is open to all federal government personnel and service members traveling on official business.

How to Participate

- **Make a reservation.** Book the government rate through the Defense Travel System (DTS), DTM Prototype, E-Gov Travel Service (ETS), a government-contracted Travel Management Company. Rental truck reservations should be made directly through an approved vendor.
- **Present Proof of Official Travel Status.** Present your Government Travel Charge Card (GTCC) or travel authorization/orders to validate official travel status.
- **Look for GARS.** Be sure that the \$5 per day GARS fee is listed on the rental contract at the time of pick-up to ensure you receive the program benefits.

Insurance is Included

When "GARS" is listed on the rental contract, travelers receive LDW/CDW and Supplemental Liability insurance at no additional cost. All other insurance coverage is not a reimbursable expense and should be declined. Insurance coverage does not address theft of personal or government property from vehicles.

Rental Vehicle Assistance

For assistance with rental car accidents or damage claims, or to report service issues or provide feedback, visit the DTMO Rental Vehicle Assistance Tool at: www.defensetravel.dod.mil/rental.

U.S. Government Frequent Renter Program

Some participating rental car companies offer unique frequent renter programs especially designed for government personnel traveling on official business. Participants can earn points/miles while ensuring they are not offered any additional services and receive the all of the benefits of the U.S. Government Rental Car program, including counter-bypass (where available). Frequent Renter Programs are offered at no cost to Federal government personnel and participation is voluntary. Use is restricted to official travel only.

Sign-up at: www.defensetravel.dod.mil/site/rentalCarFRP.cfm.

Program Benefits

- Loss Damage Waiver (LDW)/Collision Damage Waiver (CDW)
- Supplemental Liability insurance
- Reservation held for 2 hours after scheduled arrival time
- No fee for additional authorized or underage drivers
- No blackout periods
- Unlimited mileage
- If the reserved vehicle type is not available upon arrival an equivalent or better type of vehicle will be provided at the same rate



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