



U.S. Government Rental Car Program

Overview

The U.S. Government Rental Car program offers reduced rates and special benefits when renting cars, passenger vans, or small pick-up trucks through a variety of approved rental car companies. The program is open to all federal government personnel and service members traveling on official business. The Defense Travel Management Office administers the program through the [U.S. Rental Car Agreement](#).

How to Participate

- **Make a Reservation.** Book the government rate through the Defense Travel System (DTS), DTM Prototype, E-Gov Travel Service (ETS2), or government-contracted Travel Management Company.
- **Present Proof of Official Travel Status.** Present your Government Travel Charge Card (GTCC) or travel authorization/orders to validate official travel status.
- **Look for the Government Administrative Rate Supplement (GARS).** Be sure that the \$5 per day (or foreign currency equivalent) GARS fee is listed on the rental contract at the time of pick-up to ensure you receive the program benefits.

More on GARS

The GARS fee is intended to address those costs incurred by the rental company, which are distinct to doing business with the government. If you see GARS on a rental contract, you are covered under the terms and conditions of the program unless you operate the vehicle in a manner that would apply exceptions. *(See Rental Car Agreement #4 for exceptions)*

Rental Vehicle Assistance

For assistance with rental car accidents or damage claims, or to report service issues or provide feedback, visit the DTMO Rental Vehicle Assistance Tool through the Passport portal at www.defensetravel.dod.mil/rental.

U.S. Government Frequent Renter Program

Some participating rental car companies offer unique, no cost frequent renter programs especially designed for government personnel traveling on official business. Participants can earn points/miles while ensuring they are not offered any additional services and receive all of the benefits of the U.S. Government Rental Car program, including counter-bypass where available.

Program Benefits

- Loss Damage Waiver (LDW)/Collision Damage Waiver (CDW)
- Supplemental Liability insurance
- Reservation held for 2 hours after scheduled arrival time
- No fee for additional authorized or underage drivers
- No blackout periods
- Unlimited mileage
- If the reserved vehicle type is not available upon arrival an equivalent or better type of vehicle will be provided at the same rate

For more information, visit www.defensetravel.dod.mil/site/rentalCar.cfm