

*041405. Data Analytics and Misuse Case Management

Visa® IntelliLink is a web-based modular application designed to provide sophisticated information services including analytics and investigative reporting, misuse detection, program compliance, regulatory compliance, spend management, and support for strategic sourcing. All CPMs and designated APCs are required to use the IntelliLink rules, queries, and case management/disposition capabilities to review travel card activity on no less than a monthly basis to identify potential misuse using the following procedures:

- A. Review Analytics Module results.
- B. Create cases for instances of potential misuse.
- C. Follow up on and clear out any pending actions on open cases on no less than a monthly basis.

For additional information, guidance, and or access to IntelliLink, contact your CPM or higher level APC.