



Information Paper: Error Code #003

Introduction

To perform the accounting and disbursing functions associated with defense travel, DTS sends authorizations and vouchers to the Global Exchange (GEX) to extract and translate obligations into a data format. After translation, the GEX routes the transaction to the intended accounting, disbursing, or entitlement system for processing.

All Accounting Systems

This reject occurred because:

1. DTS sent an accounting transaction that has amount totals that do not match individual accounting items.
2. DTS sent an accounting transaction that has totals inconsistent with the previous transaction that was accepted with a Positive Acknowledgement (POSACK) by the accounting system.

Although there are several reasons for the reject, this is most likely a DTS issue.

The FDTA must contact the Travel Assistance Center (TAC). The TAC finance team will research the reason the document was rejected for Missing/Invalid Total Transaction Amount and provide the most expedient resolution. The FDTA should not amend the document until the TAC provides a resolution.