



# Software Update Information FY18 January Release

*Scheduled for January/February 2018*

*\* Note: Information and dates provided below are subject to change without notice. Additional information will be added as it becomes available. This document is intended for Military Service and Defense Agency DTS Program Office Travel Managers, as well as Defense Travel Administrators.*

## I. GENERAL SOFTWARE UPDATE INFORMATION

- **Release Software Version Number:** 1.7.3.54
- **Enterprise Web Training System (EWTS) Release Date:** January 19, 2018 beginning 0800
  - **EWTS Downtime:** Tentative 6 hours
- **DTS Release Date(s):**
  - January 23, 2018 beginning 1800 (Redesigned Homepage/Login page, Privacy page, and Document Listing for all users);
  - January 23, 2018 beginning 1800 (Redesigned Reservation Screens will be pushed to a designated limited user group);
  - Redesigned Reservation Screens will be available to all remaining DTS users at a date/time TBD
- **Reservations UX Off-Cycle Release (DTS-2.0.1) Date:** January 25, 2018
- **Reservations UX Off-Cycle Release (DTS-2.0.2) Date:** January 28, 2018
- **Reservations UX Off-Cycle Release (DTS-2.0.3) Date:** January 30, 2018
- **Reservations UX Off-Cycle Release (DTS-2.0.4) Date:** February 2, 2018
- **Reservations UX Off-Cycle Release (DTS-2.0.5) Date:** February 6, 2018
- **TAC Outreach Call:** February 13 and 27, 2018 at 0800 and 1300 EST. For instructions on how to participate in this call or for a copy of the slides, see the TAC Outreach Call announcement in the Announcements section of Travel Explorer (TraX) ([www.defensetravel.dod.mil/passport](http://www.defensetravel.dod.mil/passport)).

## II. SUMMARY OF FUNCTIONALITY (As of 18 January 2018)

- This release continues the incremental implementation of updates to the system's Java Framework, first in EWTS, then in DTS. These updates enhance technology to include 508 compliance, system stability and security, and allow the system to leverage new browser capabilities.
- The DTS home page has been redesigned and will be visible to all users
- The DTS document screens will have an updated color scheme, though the functionality remains the same
- The DTS Reservation screens have been redesigned
  - A limited launch (defined DTS Organizations) will allow users to see the new reservation screens after the January 23<sup>rd</sup> release
  - Additional DTS Organizations (who will see the new reservation screens) will be incrementally added
- Includes/resolves functionality content listed in section III.

**III. FUNCTIONALITY RESOLVED/INCLUDED WITH RELEASE**

	#	Title
1.	DTS-11156	Lodging Request Assistance Adds Erroneous Characters to Comments to CTO
2.	DTS-11155	DLG - Comments To the CTO are displaying in the wrong field when trip includes one DLS location and one other location
3.	DTS-11154	No flight availability is being displayed for flights selected on 1Nov after 1800 due to the time change. Daylight Savings time ends.
4.	DTS-11153	DTS is applying duplicate R# Remarks (SABRE) into PNR's
5.	DTS-11152	DTS incorrectly handles Airport association for PERDIEM locations that are not in the CITIES table, but have a Linked Location
6.	DTS-11151	The wrong city is read from Sabre PNRs upon going CTO Booked.
7.	DTS-11150	Checked One Way Rental Car box carries over to new document
8.	DTS-11149	ISE - Method: getDocumentElement when signing auth tied to WorldSpan CTO
9.	DTS-11148	Skipped reservations cause errors booking or canceling
10.	DTS-11147	Users can't make rental car reservations in locations with non-commercial airports
11.	DTS-11146	As the traveler/AO - lodging cost should remain consistent after removing duplicate hotel reservations
12.	DTS-11145	When no reservations are selected and 'CTO Full Assistance Request' is selected an error message is displayed
13.	DTS-11144	Internal Server Errors (ISEs) occurring in documents that request CTO Assistance and have at least one CTO Fee expense (other transportation expense type)
14.	DTS-11143	Amended Authorization with Reservation Removed goes PROCESSED without CTO-BOOKED stamp first
15.	DTS-11142	Screen ID is missing on the Travel/Ticket Identification Information screen.
16.	DTS-11141	No Cancel Button when Requesting CTO Assistance for Rail
17.	DTS-11140	Special requests for air are not displayed on the Final Trip Itinerary screen
18.	DTS-11139	ILP - PPT - Reproducible - DoD Lodging links display dupe http's in the URL and display errors
19.	DTS-11138	ISE Method: callAppropriateMethod - When Accessing Itinerary and Travel Tabs in An Authorization Containing an Incomplete Request Assistance
20.	DTS-11137	Lodging Comments to the CTO are being Populated in the Air and Rental Car fields at CTO BOOKED
21.	DTS-11136	'Trip Description' field that is 1,983 or more characters in length causes ISE after signing document if the document has reservation(s)
22.	DTS-11135	When selecting a hotel from availability and clicking "View Hotel Information" the first one or two letters of the city are cut off or not displaying
23.	DTS-11134	No flights returned when the "Show Alternate Airports" checkbox is selected in the search form
24.	DTS-11133	When Full CTO Assistance is requested there is a second set of comments in the PNR that contain extra characters
25.	DTS-11132	Reservations Summary section rearranges order of skipped and selected reservations for multi-TDY scenario
26.	DTS-11131	Letters missing from words on the Reservations Summary on the individual travel availability screens
27.	DTS-11130	Multi-TDY Auth with Air and Full CTO Assistance has Wrong Time for the Second Flight

	#	Title
28.	DTS-11129	Document with Enterprise Rent-A-Car in Rental Car Preferences rejects when archiving
29.	DTS-11128	ISE Method: setDates when selecting Lodging Tab on Authorization with Accession Travel - No Entitlements Trip Type
30.	DTS-11127	Removing Created Amendment with Car Rental Reservation Causes Error
31.	DTS-11126	Rental Car search will return error when using airport that does not have Location Data Associated with it
32.	DTS-6624	No Cancel Button when Requesting CTO Assistance for Rail
33.	DTS-6183	The wrong city is read from Sabre PNRs upon going CTO Booked.
34.	DTS-5429	Amended Authorization with Reservation Removed goes PROCESSED without CTO-BOOKED stamp first
35.	DTS-5227	Skipped reservations cause errors booking or canceling
36.	DTS-5226	DTS incorrectly handles Airport association for PERDIEM locations that are not in the CITIES table, but have a Linked Location
37.	DTS-4897	Rental Car search will return error when using airport that does not have Location Data Associated with it
38.	DTS-4516	Lodging Request Assistance Adds Erroneous Characters to Comments to CTO
39.	DTS-3975	Removing Created Amendment with Car Rental Reservation Causes Error
40.	DTS-2204	'Trip Description' field that is 1,983 or more characters in length causes ISE after signing document if the document has reservation(s)
41.	DTS-1848	DLG - Comments To the CTO are displaying in the wrong field when trip includes one DLS location and one other location
42.	DTS-1846	Internal Server Errors (ISEs) occurring in documents that request CTO Assistance and have at least one CTO Fee expense (other transportation expense type)
43.	DTS-1606	No flights returned when the Show Alternate Airports checkbox is selected in the search form
44.	DTS-1511	Lodging Comments to the CTO are being Populated in the Air and Rental Car fields at CTO BOOKED
45.	DTS-1207	When no reservations are selected and 'CTO Full Assistance Request' is selected an error message is displayed
46.	DTS-1193	When Full CTO Assistance is requested there is a second set of comments in the PNR that contain extra characters
47.	DTS-1074	Users can't make rental car reservations in locations with non-commercial airports
48.	DTS-720	As the traveler/AO - lodging cost should remain consistent after removing duplicate hotel reservations
49.	DTS-455	ISE - Method: getElement when signing auth tied to WorldSpan CTO
50.	DTS-453	ISE Method: callAppropriateMethod - When Accessing Itinerary and Travel Tabs in An Authorization Containing an Incomplete Request Assistance
51.	DTS-407	Checked One Way Rental Car box carries over to new document
52.	DTS-390	Screen ID is missing on the Travel/Ticket Identification Information screen.
53.	DTS-344	When selecting a hotel from availability and clicking "View Hotel Information" the first one or two letters of the city are cut off or not displaying
54.	DTS-314	DTS is applying duplicate R# Remarks (SABRE) into PNR's
55.	DTS-306	Letters missing from words on the Reservations Summary on the individual travel availability screens
56.	DTS-288	Special requests for air are not displayed on the Final Trip Itinerary screen

	#	Title
57.	DTS-206	ILP - PPT - Reproducible - DoD Lodging links display dupe http's in the URL and display errors
58.	DTS-170	Document with Enterprise Rent-A-Car in Rental Car Preferences rejects when archiving
59.	DTS-94	Reservations Summary section rearranges order of skipped and selected reservations for multi-TDY scenario
60.	DTS-64	ISE Method: setDates when selecting Lodging Tab on Authorization with Accession Travel - No Entitlements Trip Type
61.	DTS-56	No flight availability is being displayed for flights selected on 1Nov after 1800 due to the time change. Daylight Savings time ends.
62.	DTS-7	Multi-TDY Auth with Air and Full CTO Assistance has Wrong Time for the Second Flight

A complete list of release contents and associated workarounds are available in SIM via Passport, DTMO's web portal located at [www.defensetravel.dod.mil/Passport](http://www.defensetravel.dod.mil/Passport). If you do not have access to SIM and would like workaround information, create a TAC ticket requesting access to SIM account.

#### IV. Reservations UX Off-Cycle Release (DTS-2.0.1)

	#	Title
1.	DTS-11434	"Show inactive documents" does not return inactive documents
2.	DTS-11433	Passport information is required for international flights

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#### V. Reservations UX Off-Cycle Release (DTS-2.0.2)

	#	Title
1.	DTS-11448	"Email itinerary" function to more than one email continually sends emails with no end
2.	DTS-11436	DTS Home Link Presents DTS Training Screen
3.	DTS-11435	JFUR - Auths cannot be created to locations with hyphens
4.	DTS-11408	On subsequent reservations, traveler is directed through reservation flow controller
5.	DTS-11407	Frequent award programs can be modified from reservation summary when in CTO SUBMIT status
6.	DTS-11394	Update Display Text for Declining Lodging
7.	DTS-11388	Pre-Audit Reason Code L11 Pre-populates Comments with Null
8.	DTS-11386	On PNR records for the TMC Request, Comments for selected lodging are repeated several times and not in the correct section and Reservation is misspelled.
9.	DTS-11383	TMC - Alert message is not displayed when user enters invalid ASCII characters in the TMC comments box
10.	DTS-11382	Pre-Audit Code for CTO Lodging Assistance (L11) Displays All Remarks From PNR
11.	DTS-11379	Screen transition slow after booking lodging, allows for duplicate lodging
12.	DTS-11377	Air-Airport Codes are not Listed for Each Leg on Reservation Summary
13.	DTS-11376	DTS logo is no longer visible and the links with a traveler name are no longer selectable when application screen reduces/shrinks
14.	DTS-11373	Frequent Guest Hotel Drop Down Lists Do Not Match
15.	DTS-11370	Display issues on screen for adding personal credit card

16.	DTS-11368	Rental car for second TDY is automatically skipped after car is booked for first TDY when there are three TDY locations
17.	DTS-11367	Tooltips do not allow HTML on reservations
18.	DTS-11360	Air seat number not showing on trip summary page when user fails to select seat
19.	DTS-11359	Rental Car Booked After LOA is Added is not Allocated

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#### VI. Reservations UX Off-Cycle Release (DTS-2.0.3)

	#	Title
1.	DTS-11513	Reg - DoD lodging is not returned in search result for the Same TDY location with DoD Lodging when adding new lodging from Reservation screen
2.	DTS-11481	Non-Mileage Expenses removed after Changing the Itinerary Dates
3.	DTS-11402	Additional DTS Lodging Search Functionality from the Review Reservation screen

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#### VII. Reservations UX Off-Cycle Release (DTS-2.0.4)

	#	Title
1.	DTS-11579	"Booking Failed: Error While Booking Hotel" error is received after entering personal credit card information
2.	DTS-11498	Southwest requests do not generate additional PNRs
3.	DTS-11496	Travelers that are in CTO disabled organization receive an error that does not indicate it is disabled
4.	DTS-11495	JFUR - Unable to proceed from TSA information if Known Traveler Number contains letters
5.	DTS-11494	JFUR - TMC Request Assist Defaults to GOVCC for Non-Cardholders
6.	DTS-11490	PPT - JFUR - CNA block appears when not applicable for PPV Lodging
7.	DTS-11489	Trip Cancel Does Not Disable the Reservation Module
8.	DTS-11488	Method of Payment for Rental Car does not Update from Personal on Preview Trip
9.	DTS-11477	Rewards Program Numbers save into the user who creates the Authorization for Traveler
10.	DTS-11475	Unable to Cancel with expenses incurred on an unapproved Authorization with no reservations
11.	DTS-11472	JFUR - Selecting sign up with an existing profile returns an error
12.	DTS-11438	Lodging-Lodging Help Icons do Not Function on Reservation Summary
13.	DTS-11409	Extra TMC Comments for DLS Lodging are displayed on the Preview Trip screen and on the PNR
14.	DTS-11403	DoD lodging UI Issues
15.	DTS-11401	Seat Mapping numbers are improperly displayed specific to Firefox browser.
16.	DTS-11399	Magnifying glass is missing in the DTOD

	#	Title
17	DTS-11398	Accounting for Lodging Not Properly Updated after Editing Itinerary
18	DTS-11396	Frequent Traveler dropdowns do not save when changed on the Trip Summary Screen
19	DTS-11390	'Estimated Total Cost' text should be displayed instead of 'Total Cost' on reservation summary page
20	DTS-11380	Review Selections Screen Displays TDY LODGING Location as Airport Code
21	DTS-11371	Review Reservation Selections Screen Location is Blank
22	DTS-11364	Manual Wheelchair is Shown Differently than What is in the Wireframes
23	DTS-11361	No Return to List button on Reservations Summary screen

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### VIII. Reservations UX Off-Cycle Release (DTS-2.0.5)

	#	Title
1.	DTS-11613	Non-Mileage Expenses removed after Changing the Itinerary Dates
2.	DTS-11497	TAC Help number - Remove the phone number

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### IX. Frequently Asked Questions

**1. Is there an information paper that I can distribute to my organization's travelers, routing officials and NDEAs to provide a look-ahead of the new user interface?**

Yes, it is titled, "January 2018 DTS Update Look-Ahead" and is available at:

[http://www.defensetravel.dod.mil/Docs/Look\\_Ahead\\_IP.pdf](http://www.defensetravel.dod.mil/Docs/Look_Ahead_IP.pdf)

**2. Will there be a communication toolkit for my use in sending messages to my organization?**

Yes, communication about this release will be available on the DTMO website. (See the area titled, "In the Spotlight")

**3. What is changing about the reservation screens?**

- Flights, trains, rental cars and lodging will now be listed in linear format.
- The reservation listings are now tab-less (as they were prior to this release).

**4. Who will be included as part of the limited launch?**

Communication will be provided to those organizations included in the initial January 20<sup>th</sup> release.