TRAVEL ASSISTANCE CENTER

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OVERVIEW

Staffed by a team of trained analysts, the Travel Assistance Center (TAC) provides enterprise level support on a range of travel-related topics. The TAC is available to all Department of Defense travelers 24 hours a day, seven days a week including federal holidays.

SERVICES

- Provides supplemental support to local help desks
- Provides travel assistance to Military Services and Defense Agencies before, during and after travel
- Supports Commercial Travel Offices
- Offers after hours recruit assistance
- Provides DTS Outreach calls twice a month, and open release calls. For more information log on to TraX and visit the announcement "DTS Outreach Calls" at https://www.defensetravel.dod.mil/Passport/bin/Passport

Assisting travelers with…

- **Defense Travel System (DTS)**
- **U.S. Government Car/Truck Rental Program**
- **Commercial Air**
- **Lodging**
- **Travel Policy**
- **Government Travel Charge Card**
- **After Hours Recruit Assistance**
- **Travel Allowances and Entitlements**

Travel Assistance Center

24 hours a day, 7 days a week

1-888-Help1Go
DSN: 312-564-3950

(Overseas) DSN or 809-463-3376 (wait for the beep), then dial 1-888-Help1Go

www.defensetravel.dod.mil/Passport

Contact your local help desk for local business rules.

*Information current as of 4/08/2010