

U.S. Government Frequent Renter Program



About the U.S. Government Rental Car Program

The U.S. Government Rental Car Program provides special rental benefits and reduced rates to all federal government employees including the United States Postal Service, when a vehicle is authorized for official business travel. Designed to meet the needs of the federal traveler, the programs provide quality rentals through a variety of companies at over 10,000 rental locations. The Defense Travel Management Office (DTMO) administers the programs through an agreement with participating rental car companies.



OVERVIEW

Some rental car companies participating in the U.S. Government Rental Car Program offer unique frequent renter programs specifically designed for federal travelers on official travel. These programs allow participants to earn rewards while ensuring that they receive the benefits of the U.S. Government Rental Car program without needing to worry if they are renting under the provisions of the program or have the correct government rate. These programs also ensure travelers are not offered additional insurance or services, can minimize reservation errors encountered at time of rental, and may offer additional user benefits such as counter by-pass or dedicated check-in lines.

Frequent renter programs are offered at no cost to Federal government employees and participation is voluntary. Use is restricted to official travel only and should not be used for leisure travel.

- **Ensures travelers receive the benefits of U.S. Government Rental Car Program, such as insurance**
- **Prevents travelers from being offered unnecessary insurance or services**
- **Depending on the rental location, travelers can enjoy counter by-pass or dedicated check-in lanes**

HOW TO PARTICIPATE

Register for each company's "government" frequent renter program through the Defense Travel Management Office website, <http://www.defensetravel.dod.mil/site/rentalCarFRP.cfm>. Frequent renter programs that you may already participate in are slightly different than those associated with the U.S. Government Rental Car Program so it is important that you use the above link to register for a "government" frequent renter program.

Once you receive your frequent renter number(s) provided by each rental car company, add it to your DTS user profile and/or use them when making reservations with your Commercial Travel Office. Receiving the benefits of the U.S. Government Rental Car Program remains your responsibility, so continue to ensure that "Government Administrative Rate Supplement (GARS)" is listed on your rental car contract at the time of pick-up.

Note: Travelers must register for each vendor's program individually. Not all companies that participate in the U.S. Government Rental Car Program have a frequent traveler program. Receiving the benefits of the U.S. Government Rental Car Program remains the responsibility of the traveler, so continue to ensure that "Government Administrative Rate Supplement (GARS)" is listed on the rental car contract at the time of pick-up.



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FREQUENTLY ASKED QUESTIONS

1. Can I register once for all frequent renter programs?

No, you will have to register through each company's program individually. Each company maintains their own program with their own benefits and requirements.

2. I already have a frequent renter number that I use for leisure travel. Can I use the same number for official travel?

The frequent renter programs that you may already participate in are slightly different than those associated with the U.S. Government Rental Car Program. Registering for the U.S. Government Frequent Renter Program means you can be assured that you will receive the special rental car benefits associated with the U.S. Government Rental Car Program that are reserved for official travel. You may retain and to continue to use your existing account(s) for personal use or leisure rentals. Rewards associated with each account will be maintained separately. When traveling on official business, it is your responsibility to ensure that you have received the official government rate.

3. Are all frequent renter programs the same?

No, each company's program is different; however, all U.S. Government Frequent Renter Programs will ensure you receive the benefits of the U.S. Government Rental Car program. Additionally, it will prevent counter agents from offering unnecessary insurance or services and may expedite your vehicle pick-up, while offering rewards to use for upgrades, free rentals, or merchandise. Specific benefits offered by each company will be outlined on each of the company's websites.

***For additional information or to participate, go to
www.defensetravel.dod.mil/site/rentalCarFRP.cfm***

About DTMO

The Defense Travel Management Office (DTMO) serves as the single focal point for commercial travel within the Department of Defense (DoD), to establish strategic direction, set policy, and centrally manage commercial travel programs. DTMO provides central oversight for commercial travel management, travel policy and implementation, travel card program management, customer support and training, functional oversight of the Defense Travel System (DTS), and allowance and entitlement program management.



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