



## DEFENSE TRAVEL MANAGEMENT OFFICE

# 2012 Excellence in Practice Awards

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## I. Overview

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The DTMO would like to acknowledge the efforts of the DoD travel professionals for the value they bring and the services they provide in helping to build a travel program that effectively and efficiently meets the needs of the Department. The Excellence in Practice Awards officially acknowledge those professionals who implement program improvements and address issues with exemplary professional skill, creativity, and resourcefulness. By submitting a nomination, organizations can reward exemplary achievement by recognizing:

- A Lead Defense Travel Administrator (LDTA) who goes above and beyond in providing mentoring and training to their organization
- A local help desk team whose superior efforts result in continuous improvement and outstanding customer care
- A major command or agency whose strategies and tactics enhance their travel program capabilities for their subordinate sites

Best of all, the 2012 Excellence in Practice Awards provide a platform for others to learn about award-winning processes that have been proven and have attained measured success.

The recipients of the *Champion*, the *Elite*, and the *Icon* will receive award certificates and will be recognized in the Spring 2012 edition of the Defense Travel Dispatch. Nominations must be received by your Service by February 29, 2012, so submit your nomination today!

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## II. The Awards

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***The Champion*** - LDTAs can make a difference through mentoring and training. The Champion recognizes an LDTA who has demonstrated a commitment to his or her Organization DTAs' (ODTAs') success through mentoring, training, and implementation of performance improvement strategies. [Click here to download the Champion information sheet and nomination form.](#)

***The Elite*** - Recognizes a local help desk team that is a model for team excellence in customer service. [Click here to download the Elite information sheet and nomination form.](#)

***The Icon*** - The DTMO's most prestigious honor, the Icon, recognizes a major command or agency that has attained the highest level of achievement and is considered to be the "best of the best." [Click here to download the Icon information sheet and nomination form.](#)