



DEFENSE TRAVEL MANAGEMENT OFFICE

DTS Software Update Implemented on 7/24

I. DTS Software Update

The software update implemented on July 24, 2010, included a document retrieval functionality that allows DTS users to retrieve documents that were moved to secondary storage. For a list of frequently asked question regarding the document retrieval functionality, please review the document posted at:

http://www.defensetravel.dod.mil/DTSOutreach/Document_Retrieval.pdf.

Additionally, the software update will resolve several issues including:

- DTSP-5247 – Lock time wait in shr/nu-setab.p results in doc list not being displayed
Search by TANUM and Xorg; Search by TANUM are not grayed out when searching for Purged Documents
- DTSS-3411 – Documents
- DTSP-5161 – The I/E voucher triggered a Null Pointer Error (Error Code: 90) when selecting one day and clicking on save these entitlements.
- DTSP-5157 – R5 Import Auth: File went into PENDING (TST03) when tdylocationstate was VALID and tdylocationcountry was US or USA: Expected file to process with location, state after passing validation of state
- DTSP-5156 – R5 Import Auth: File went into Pending (TST03) when tdylocationstate was null and tdylocationcountry was invalid for OCONUS code: Expected Reject 460 Error code
- DTSP-5153 – DatabaseError - When selecting save these entitlements on the per diem page after changing the values applied through date
- DTSP-5151 – LOAs with the NAVY ERP1 format map that use placeholders, after editing incorrectly fail approval for "No Budget Exists"
- DTSP-4969 – CBA - Query optimization needed for "See Attached Ticket"
- DTSP-4806 – Error 90 - Class: com.ngc.dts.services.document.print.DD13 Method: printDocument
- DTSP-4502 – CP100010: SUPPORT SELF-SERVICE RETRIEVAL OF DOCUMENTS MIGRATED TO SECONDARY STORAGE
- DTSP-4456 – Unable to Create a Voucher from a POS ACK Document

For a current list of System Problem Reports (SPRs) and associated workaround information, see the SIM in Passport (www.defensetravel.dod.mil). If you do not have access to the SIM and would like workaround information, please contact the TAC.

Users that may continue to experience issues with the system should contact the Travel Assistance Center (TAC). The TAC can be reached by submitting a help ticket online through the "Tickets" section of TraX (www.defensetravel.dod.mil/passport) or by calling 1-888-Help1Go. If calling from overseas, use DSN 312-564-3950 or dial 809-463-3376 (wait for the beep) then dial 1-888-Help1Go (888-435-7146).

For updated information pertaining to Defense travel including DTS, please monitor the "Notices" section of the DTS homepage.

The Travel Assistance Center (TAC) offers outreach calls the second and fourth Tuesdays of the month. Please visit the announcement section of TraX (www.defensetravel.dod.mil/Passport) for the current schedule.